

VS 221
Student Led Clinic II
3 Credits

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Reviewer: Kim Eremko

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VS 221 Version: 2



Student Led Clinic II

Calendar Description

This course is designed to allow students to develop leadership and communication skills and integrates routine responsibilities of day to day veterinary clinic operation. Students apply technical and communication skills by participating in the Student Led Clinic which includes aspects of Animal Health, Public Relations, Retail Management and Clinic Organization.

Rationale

This is a required course for students in the Animal Health Technology program in their second year of study. This course provides a format to bring knowledge and experience together from previous courses and apply new skills in leading and structuring the Animal Health Clinic operation. There is a focus on soft skills including communication and the ability to collaborate with peers, industry and advisors.

Prerequisites

VS 220

Co-Requisites

None

Course Learning Outcomes

Upon successful completion of this course, students will be able to

1. convey the importance of veterinary care/animal welfare to the community.
2. choose marketing strategies and research background information/financial data on purchasing and selling retail products.
3. participate in organizing and overseeing of clinic scheduling, kennel care and inventory management.
4. schedule appointments, admit and discharge patients, invoice clients, write complete medical records and provide optimal kennel care of patients.
5. collaborate and network with peers and industry professionals towards a common goal.

6. utilize soft skills to interact with clients to obtain a history and explain the veterinarian's diagnoses as well as counsel them on health, wellness and preventative care of pets.
7. perform different bandaging techniques on horses, collect samples and complete the form to send off for a Coggins test.
8. perform a vaccination appointment with a companion animal.
9. execute bandaging skills on models and live small animals.

Resource Materials

No recommended textbooks

Conduct of Course

Students continue to work on the student led clinic team established in VS 220 during Semester 1. If not completed in Semester 1 the students also participate in the Animal Health Rotation lab. This course stresses hands on and soft skills: out-of-class/lab hours and some weekend commitments are required. Each team continues to share the kennel care for hospitalized animals at the animal health clinic.

The 3 Student Led Clinic teams consist of Retail Management, Clinic Organization and Public Relations. Each team has a team leader, secretary and various leadership roles within the team.

Each individual team conducts a 1 hour weekly meeting to set goals and activities, and the sub-committees meet as necessary to carry out their duties. Students are allocated 3 hours per week for team activities. Each team is guided by a course advisor (instructor).

Evaluation Procedures

Animal Health Rotation (Pass/Fail)	P/F
Involvement in Student Led Clinic meetings and planning	55%
Final Presentation (team mark)	40%
Time Sheets	5%
Clinic Duty	P/F
Clinic Cleaning	P/F
Field Trip	P/F
Competencies	P/F

The details of the evaluation procedure differ depending on student roles.

**Successful completion of all assigned course competencies is a requirement for passing the course. Evaluation of competencies is based on the student's ability to independently complete the procedure correctly, accurately and within a specified period of time. Competencies are scored on a pass/fail basis.*

Lakeland College is committed to the highest academic standards. Students are expected to be familiar with Lakeland College policies related to academic conduct and academic honesty and to abide by these policies. Violations of these policies are considered to be serious and may result in suspension or expulsion from the College.

The accumulated percentage from the above evaluations is converted to a grade according to the following grid.

Grade Equivalents and Course Pass Requirements

Letter	F	D	D+	C-	C	C+	B-	B	B+	A-	A	A+
Percent Range	0-49	50-52	53-56	57-59	60-64	65-69	70-74	75-79	80-84	85-89	90-94	95-100
Points	0.00	1.00	1.30	1.70	2.00	2.30	2.70	3.00	3.30	3.70	4.00	4.00

Students must successfully pass or complete the course with 70% (B-).

A mark of 50-69% in the lab portion is recorded as a 'D'.

Attendance

Team meetings, events and laboratory attendance are considered vital to the learning process and are significant to the students' evaluation as well as presentations and reports, therefore absenteeism is recorded.

- a. Students having a combination of excused and/or unexcused absences of 20 percent or higher for the scheduled course hours can be required to withdraw and would then automatically receive a "RW" (required withdrawal) for the course, regardless of any other evaluation results. (RW is a failing grade).
- b. An excused absence is one that is verified with your instructor. Verification should be prior to the absence or the next class day following the absence. Verification of the absence may take the form of a note from your doctor/College nurse regarding illness, or a note from another instructor regarding a field trip or other activity, or authorization by your instructor following an in-person meeting. Be sure to contact your instructor and ask what they will require from you as verification for each absence. An unexcused absence is anything NOT verified by the instructor prior to the absence or the next class day following the absence.

NOTE: Any exceptions to the above attendance policy (e.g. timetable conflicts, work-related issues) must be approved in writing by the Department Chair prior to the beginning of the course.

It is the students' responsibility to know their own absentee record.

Normal hours are 8:30 a.m. to 6:30 p.m., with potential for evening courses, exams or extended field trips. Students are expected to be available for classes during these times.

Course Units/Topics

Animal Health Rotation Labs:

1. Equine jugular Blood Collection, Coggins testing and bandaging
2. Canine Wellness Labs
3. Cat and dog senior Labs
4. Small animal dry and live bandaging
5. Kennel care and admittance and discharge of animals from clinic
6. Medical record review/client communications

Student Led Clinic:

1. As directed by each individual team and includes student retail, clinic management or public relations.
2. A year end presentation to industry and peers highlights the goals and progress/outcomes of your team activities, and recommendations for future teams.



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